



Merging transportation and technology, 511 puts a wealth of free, travel-related information at the San Diego commuter's fingertips — 24 hours a day, seven days a week. Dial 511 from any phone and use these tips for quick and easy access to the 511 phone system. More information is available at www.511sd.com.

Quick Commands

- Say **"Main Menu"** – recognizable anywhere in the system and will take you directly to the Main Menu.
- Say **"Repeat"** – if you miss the prompt.
- Say **"Go Back"** – to return to the previous menu.
- Say **"Help"** – recognizable anywhere in the system.

Main Menu Shortcuts

You may interrupt the voice at any time with a command to go directly to that section.

SAY	PRESS
Español*	Press 1 for Spanish
Traffic*	Press 2 for Traffic*
Public Transit or Public Transportation*	Press 3 for Public Transportation*
Roadside Assistance**	Press 4 for Roadside Assistance**
Ridesharing or iCommute**	Press 5 for Ridesharing**
Taxis and Shuttles*	Press 6 for Taxis and Shuttles*
Airports*	Press 7 for Airports*
FasTrak**	Press 8 for FasTrak**
Bicycling or iCommute**	Press 9 for Bicycling**
Guaranteed Ride Home**	Press 10 for Guaranteed Ride Home**
Arrive Alive**	Press 11 for Arrive Alive**
SchoolPool or iCommute**	Press 12 for SchoolPool**
Traffic Conditions*	Press 13 for Traffic Conditions*
Driving Times*	Press 14 for Driving Times*
Border or Border Crossing*	Press 15 for Border Crossing*
Compass Card**	Press 16 for Compass Card**
QuickPark**	Press 17 for QuickPark**

* Multiple menu options | ** Transfers to live operator

Traffic Conditions Menu Options

From the Traffic Conditions Menu, say the name of a highway or city or a point of interest for information about traffic conditions in that area. You also may say **"Help"** or **"What are my choices?"** at any time to hear a complete list of options.

Your highway choices include Interstates 5, 8, 15, & 805, and highways 52, 54, 56, 67, 75, 76, 78, 79, 94, 125, 163, & 905.

Your city choices include Carlsbad, Chula Vista, Coronado, Del Mar, El Cajon, Encinitas, Escondido, Imperial Beach, La Mesa, Lemon Grove, National City, Oceanside, Poway, San Diego, San Marcos, Santee, Solana Beach, and Vista. Communities like Alpine, Cardiff by the Sea, Fallbrook, Julian, Lakeside, Rancho Bernardo, Rancho Peñasquitos, and San Ysidro also are included.

Your points of interest choices include areas around the region like Balboa Park, Camp Pendleton, Del Mar Fairgrounds, Fashion Valley, Old Town, QUALCOMM Stadium, San Diego Zoo, Sea World, Downtown San Diego, SDSU, USD, & UCSD.

We are frequently adding more communities and points of interest. To recommend additional points of interest, please e-mail pio@sandag.org.

Driving Times Menu Options

From the Driving Times Menu, state your starting point and ending point from the highways, cities, or points of interests above.

For quick and easy navigation use the following commands:

- Say **"Next Incident"** - If you want to skip an incident during incident playback.
- Say **"Next Route"** - If two routes are played, you can skip to the second one by saying, **"Next Route."**